ONLINE QUOTING TOOL
USER GUIDE FOR
sellvv.co.uk
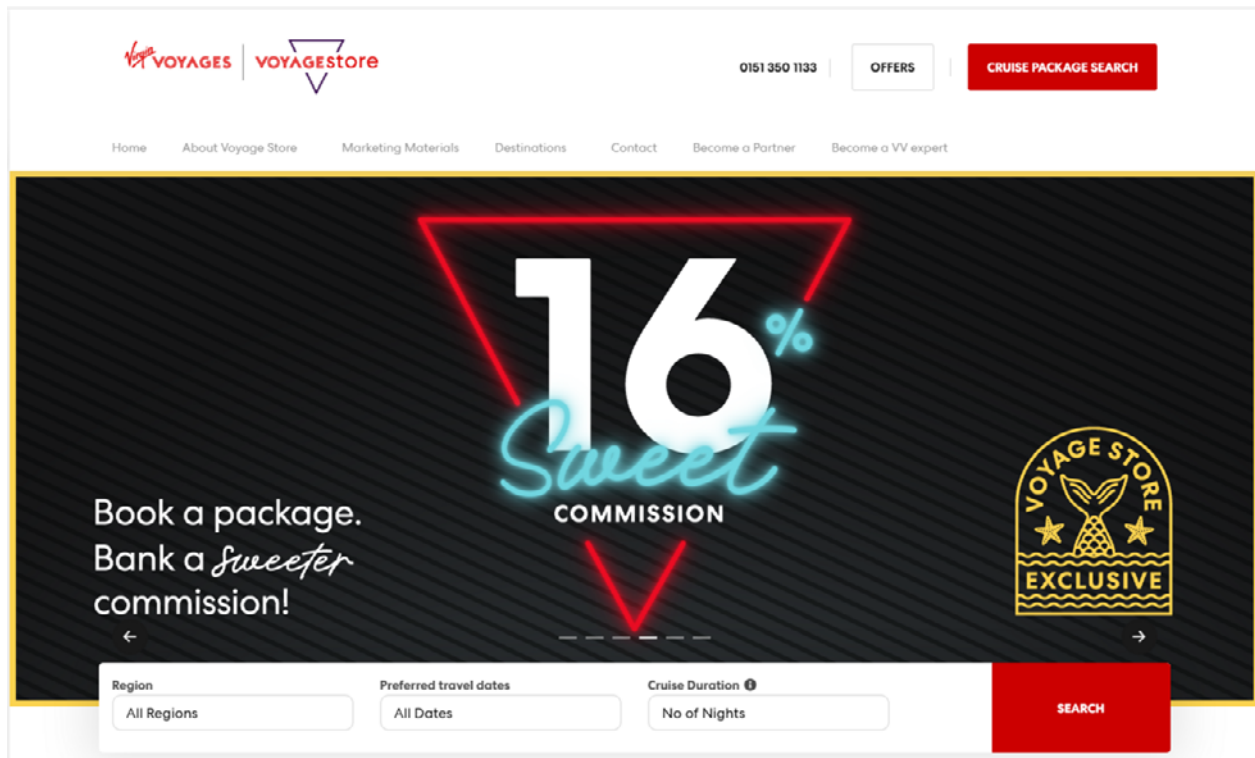
Welcome to this helpful PDF on obtaining instant price quotes and submitting Virgin Voyages package enquiries with Voyage Store.

How to obtain instant price quotes and submit package enquiries

Step 1

Access our homepage at **sellvv.co.uk/home/**, where you'll be able to access the availability search. For a more detailed search, click Cruise Package Search in the top right corner.
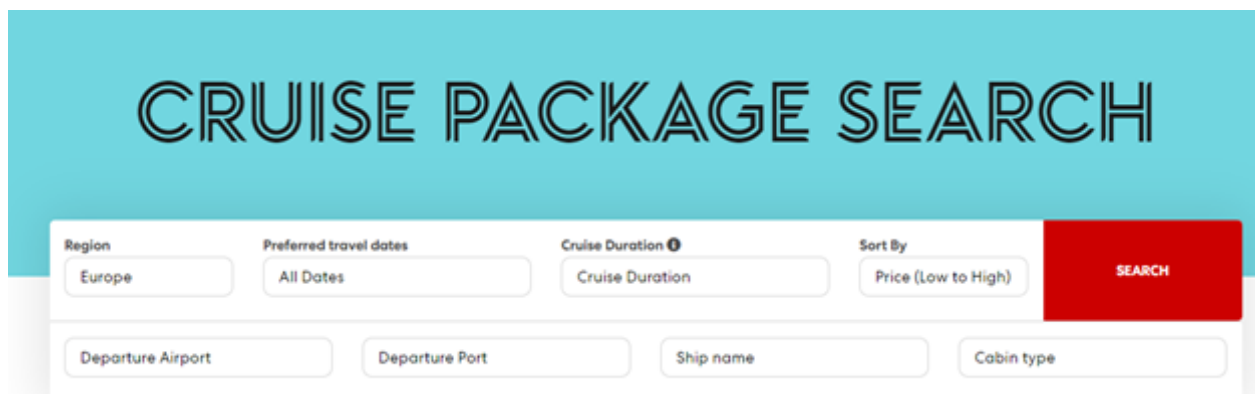

Step 2

On the Cruise Package Search page, you can enter the region, preferred travel dates and the duration of the cruise, not including any pre or post stays at this stage.

Step 3

Once you have clicked search, you can further refine your results by entering a departure airport, departure port, ship name and cabin type. Finally, you can sort the results by Date, Name and Price.

Step 4

In the below example, the customer wants to fly from London, depart from Barcelona and book the Sea Terrace cabin. Click search and the number of suitable cruises will display underneath.

Remember, if you want to change any of the filters, make sure you hit 'Search' once the filter has been amended to ensure that the results below are updated and accurate for your required search results.

Step 5

Once you have found your client's preferred option, view the itinerary in further detail by clicking view, or, by clicking the drop-down arrow, where you can select flight and cruise only, flight and cruise including a 1-night pre stay or the flight and cruise including a 1-night pre and 3 night post stay. Click view on the option best suited to your clients.

The flight cost will automatically be based on economy, however you are able to request a different cabin type at the enquiry stage. If you click on the 'i' circle button next to the cabin/suite type (be sure to check here you have selected your client's preferred cabin/suite type), you will be able to view the cabin/suite types in more detail. Once you are happy with your selection, click the Enquire Now button.

Step 7

You are then taken through to the enquiry page where you can enter your Travel Agent Details including your name, email address, phone number and ABTA number. Please note, this enquiry form is for travel agents that are registered with Voyage Store only.

Please do not submit the enquiry form if you are not a travel agent. Scroll down to Cruise Information which will be populated with the information from your search, followed by Flight Information, where you will input your clients' chosen cabin and your clients' departure airport should already be populated from your search.

MAKE AN ENQUIRY

HOME > CRUISE ENQUIRY

Please note, this enquiry form is for travel agents that are registered with Voyage Store only. Please do not submit the enquiry form if you are not a travel agent.

TRAVEL AGENT DETAILS ————

First name

Last name

Email address

Phone number

ABTA

CRUISE INFORMATION ————

Please note, the pre-populated fields below can be amended

Barcelona to Palma, Ibiza & More

Barcelona · Cannes · Ajaccio · Palma de Mallorca · Ibiza · Barcelona

7 nights for 2 adults

———————————————

✈ Flight departing from London (economy flights)

⚓ Departing from Barcelona

🚢 Scarlet Lady

🧳 Fly-cruise only

🛏 The Sea Terrace

Step 8

At the bottom of the page is cruise credits, where you can input any cruise credits your clients may have. Hover over the 'i' circle button in the box if you're unsure what these are. Enter the amount of cruise credits your client has (if any) or pop N/A in the box. Next, let us know if your client is a Sea Blazer by simply writing yes or no.

Lastly, if your client has a My Next Virgin Voyage voucher, enter their placeholder reference or pop N/A into the box. Finally, you can add any other extra details such as budget, special occasions, flexibility or upsell options.

CRUISE CREDITS ——————

Cruise credit

Sea Blazers

My Next Virgin Voyage Voucher (MNVV)

OTHER DETAILS ——————

Any other details

By submitting this enquiry form I acknowledge I am giving permission to Aviate Management Ltd, trading as Voyage Store, to store and process my data.

SUBMIT

Step 9

Finally, click submit and your enquiry will be sent over to our Voyage Store team who will respond to your request within 3 hours. Thanks for making ship happen!

MAKE AN ENQUIRY

HOME > CRUISE ENQUIRY

Thank you for submitting your enquiry. If your enquiry has been submitted before 3pm GMT, you will receive a response on the same day. Enquiries are responded to within 3 hours. If you're currently sat with your Sailor then please call us on 0151 350 1133 and we can process your booking. Calls are answered within three rings. Thank you for making ship happen!